

# CUSTOMER FEEDBACK



Dear customer,

SFO Colorgraphics is a fast growing reprographic company that provides top of the line quality reprography at a lower cost than our competitors. To assure that we meet or exceed your demands, we are extending our courtesy by asking you for your feedback in regards to our services.

Best Regards,  
Tom Peiris  
Chief Executive Officer

NAME

POSITION

COMPANY NAME

PHONE

## SERVICES

### PLEASE RATE PERFORMANCE

	Excellent	Good	Okay	Terrible
Pick up	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Turnaround	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courtesy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Competency	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## PRODUCTS

### WHAT PRODUCTS DO YOU GENERALLY ORDER FROM SFO COLOGRAPHICS ? (check all applicable)

- |  |   |
|--|---|
| <input type="checkbox"/> Large Format (b/w)    | <input type="checkbox"/> Small Format (b/w)   |
| <input type="checkbox"/> Large Format (color)  | <input type="checkbox"/> Small Format (color) |
| <input type="checkbox"/> CAD Plotting          | <input type="checkbox"/> Binding              |
| <input type="checkbox"/> Mounting & Lamination | <input type="checkbox"/> Digital Conversion   |

### PLEASE RATE THE QUALITY OF SFO PRODUCTS

Excellent	Good	Okay	Terrible
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## CUSTOMER SATISFACTION

### HOW DO WE RATE ACCORDING TO YOUR EXPECTATION?

Excellent	Good	Okay	Terrible
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## HOW CAN WE IMPROVE?

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Upon completion please fax or mail your response to address or fax number listed below:

891 W. Hamilton Avenue  
Campbell, CA 95008  
Phone: 408.379.6905 Fax: 408.379.6907  
e-mail: sales@sfo-colorgraphics.com

